



DATA IDENTIFICATION MANAGER MIGRATION CASE STUDY

THE CHALLENGE

This Real Estate customer had the good fortune of already having a team in place that put an emphasis on well-structured and well-maintained data. They had employed the use of OpenText's ECM platform several years prior. Where their problem arose is a common story: a clean and effective migration from their shared drives to OpenText never became a priority.

Even the most well-intentioned ECM vendor will stress the importance of proper platform use moving forward, but migrating past data is not always an urgent aspect of the project. This created a snowball effect, in which new data moving forward often stems from legacy data; if legacy data does not move over to the new destination, neither does the new data.

Their commitment to OpenText was present, but they needed a way to properly migrate their data. With most user seats sitting unused and only the off file being dropped into OpenText, they needed to improve ROI on their ECM platform.

As the nature of their industry would dictate, this customer also produced a wide array of physical paper documents – legacy documents that took up more than their share of real estate.

They also faced another common industry problem: the transition from physical to digital documents via scanning can be a tedious task in and of itself. Compounding the issue is the fact that attributing metadata to these new files was a manual task.

THE SOLUTION

Data Identification Manager allowed them to capture and attribute their metadata through inheritance. Scanned documents no longer need to be analysed and tagged individually.

This customer created their predefined destination folder in OpenText, attributed metadata tags to that folder and migrated the scanned documents for those documents to reflect the metadata defined at the container level. Data Identification Manager automated the tedious task of incorporating meaningful context.

INDUSTRY

- Real Estate

ABOUT THE COMPANY

This Real Estate organization builds and manages large commercial properties globally. Their portfolio of properties represents more than 50 million square feet of office, retail, hotel, industrial, land, and multi-residential assets in key markets across Canada, the United States, and Europe.

With Data Identification Manager, this customer now has the solution in place that addresses the ingestion of compelling content. This aided work productivity since manual efforts including naming, finding, and sorting of data were further automated.

The scope of the project expanded as the list of business units affected by these circumstances continues to become clearer. Data Identification Manager continues to work with the growing number of stakeholder and ensure that each issue is treated individual and addresses their concerns specifically.

ABOUT DATA443

Data443 Risk Mitigation is a leader in data security and privacy management – a critical element of IT security protecting access to All Things Data Security™ across the enterprise and in the cloud. Data443 provides the necessary visibility and control needed to protect at-scale, obtain compliance objectives, and enhance operational efficiencies.



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